

State Hygienic Laboratory- STAT Courier Self Walk-Through Guide

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# State Hygienic Laboratory Courier

**STAT Courier platform- Self walk-through Guide**

Webinar hosted: July 18<sup>th</sup>, 2023 & July 26<sup>th</sup>, 2023

# Welcome STAT courier!

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State Hygienic Laboratory will be beginning a new partnership with STAT courier for all specimen types beginning August 1<sup>st</sup> 2023.

Pickup requests after 11AM on July 31<sup>st</sup> 2023 will need to be directed to STAT courier with pickups beginning the morning of August 1<sup>st</sup>, 2023.



**stat**courier  
Delivering what's important to you.

# State Hygienic Laboratory Testing Labs



2490 Crosspark Road  
 Coralville, IA 52241-4721  
 (319) 335-4500  
 (800) 421-4692  
 (319) 335-4555 (fax)  
 M - F: 8 a.m. - 5 p.m.  
 Sat.: 9 a.m. - Noon



DMACC Campus  
 2220 S. Ankeny Blvd.  
 Ankeny, IA 50023-9093  
 (515) 725-1600  
 (515) 725-1642 (fax)  
 M - F: 8 a.m. - 5 p.m.  
 Weekends by appointment



1838 Highway 86  
 Milford, IA 51351-7267  
 (712) 337-3669, ext. 6  
 (712) 337-0227 (fax)  
 M - F: 8:30 a.m. - 5 p.m.  
 Weekends by appointment

# STAT account Setups

- **Previously Serviced by CDS:** a STAT Courier account will be set up for your facility using the previously set up contact information on file with the State Hygienic Laboratory.
  - Only one account will be made per location.
  - Login information will be provided to you as accounts are created.
    - Login information may be edited by clients under the My Profile tab within the client portal
  - If not contacted with login information by STAT courier by July 26th, 2023 please reach out to [SHL-courier@uiowa.edu](mailto:SHL-courier@uiowa.edu)
- **Not Previously Serviced by CDS:** If you desire an account, please contact: [SHL-courier@uiowa.edu](mailto:SHL-courier@uiowa.edu)

# NO LONGER SHIPPING ENVIRONMENTAL SPECIMENS THROUGH THE COURIER

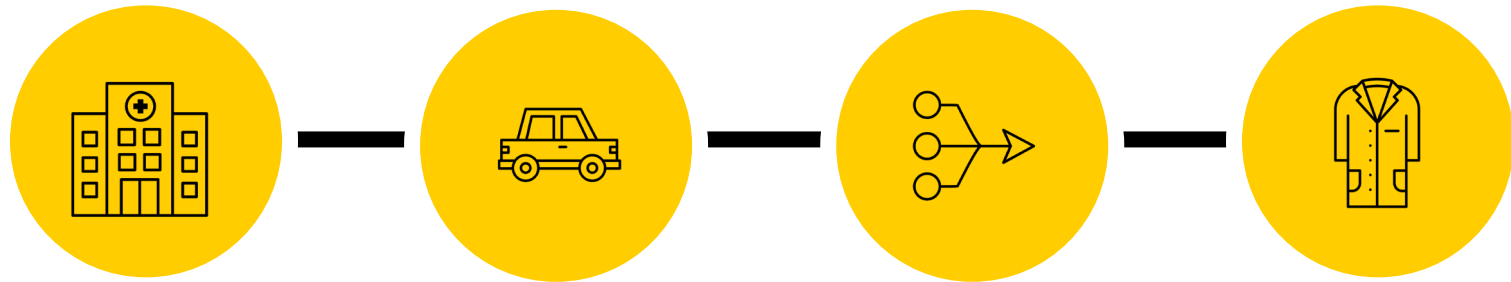
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Due to the courier change, SHL is not able to cover the cost for environmental sample pickups through the courier service.

Need to ship an Environmental Specimen?

- SHL can offer UPS labels at a discounted price (\$10/label) and the facility will be invoiced for them.
- Call our main number (319-467-1589) and ask to speak with Environmental Client Services or email them at: [SHL-Environmental-Services@iowa.uiowa.edu](mailto:SHL-Environmental-Services@iowa.uiowa.edu) to request a shipping label(s).
- These labels will then be emailed or printed and sent to the facility for use.

# Shipping Infrastructure



**Collection &  
Preparation of  
sample**

**Courier Request  
& Pickup**

**Courier  
Consolidation at  
hub locations**

**Arrival at SHL  
locations for  
testing**

# Collection & Preparation of sample



Order Temperature conditions will be a subcategory reference line

- Only one condition may be selected per order.
- External clients CAN NOT USE the “SHL USE ONLY”

Clinical	SHL USE ONLY	Rabies	Newborn Screening
Ambient	Ambient	Refrigerated	Ambient
Refrigerated	Refrigerated		Frozen (Research)
Frozen	Frozen		

Package Type Options: Cooler, Envelope, Bag, Box, Supplies, Tube, & other

- Multiple packages may be added to an order.
  - Example: 2 Newborn Screening envelopes can go within 1 order

# Courier Request & Pickup

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Place Orders through the client portal:  
<https://www.statcourier.net/ClientPortal>

**10:30 AM cutoff for standard pickups**

Requests received after 10:30AM will be serviced as driver routes allow or be reflexed to the following day.

**Emergency pickups:** contact IHHS (formerly IDPH) for approval at (515) 242-5935 or toll free (800) 362-2736

**Best Practice Tip:** Placing pickup requests as early as possible allows for more efficient driver routing and more consistent service.



# Courier Request & Pickup



## Internal tracking of contents

Available by using reference lines 2 & 3 on the **package**

- DO NOT use reference line 1.

### Options:

1. Enter total number of pieces in the package in reference line 2 & include shipping manifest within the envelope
  - Shipping manifest templates will be provided for completion
  - **NEWBORN SCREENING STRONG PREFERENCE IS USE OF IA BARCODE #**
  - ex: IA1234567
  - Or the use of hospital packing list with a sample identifier (MRN, IA barcode#, last name)
  - All manifests will be scanned & saved by SHL for tracking purposes.
2. Enter total number of pieces in package in reference line 3 (this is strongly encouraged for all sample types to assist SHL when accessioning samples to make sure what is sent is received per package)

*Shipping Manifest*

```

«_Submitting Hospital Name»
«_AddressLine1»
«_AddressLine2»
«_City», «_State», «_ZipCode»
«_PhoneOffice» «_PhoneFax»
«_EmailAddress» «_Website»
  
```

Date Shipped

Ship to:  
**State Hygienic Lab**  
 2220 South Ankeny BLVD  
 Ankeny, Iowa 50023  
 515-725-1630

IA Barcode.	Last Name, DOB
<input type="checkbox"/>	
<input type="checkbox"/>	
<input type="checkbox"/>	
<input type="checkbox"/>	
<input type="checkbox"/>	
<input type="checkbox"/>	
<input type="checkbox"/>	
<input type="checkbox"/>	
<input type="checkbox"/>	
<input type="checkbox"/>	

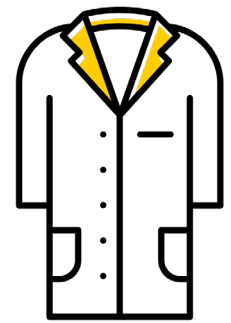
Packed By

**Newborn Screening Specimens must use option 1**



# Arrival at SHL locations for testing

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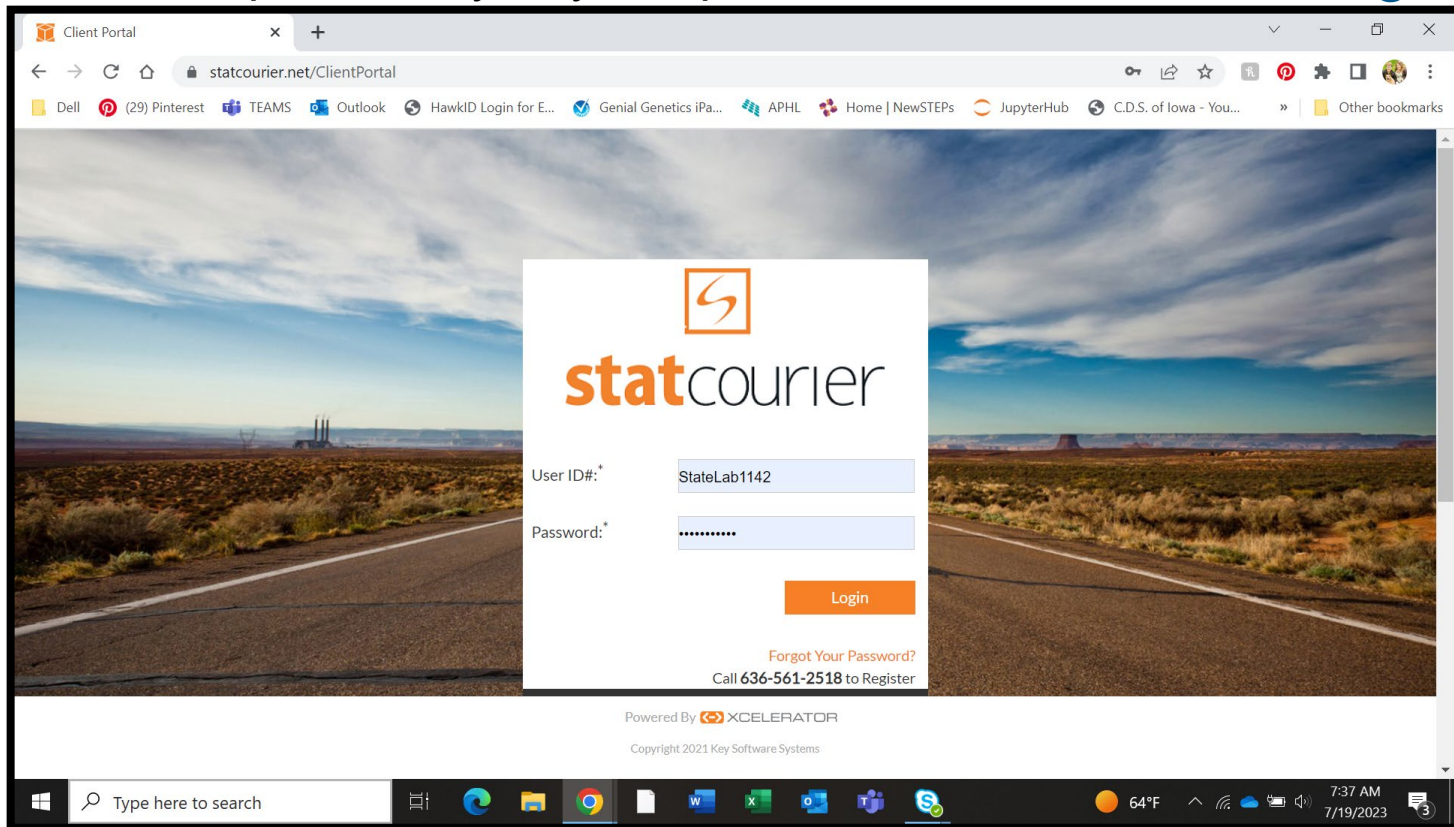
- **Specimens are picked up every day and delivered by 10:00pm same day for testing to begin (newborn screening) or sample storage until the next morning (clinical).**
- **Every baby has the same opportunity for a healthy life regardless of which day or where they are born in Iowa.**

# Using STAT Courier's Client Portal

# Navigate to <https://www.statcourier.net/ClientPortal>

Enter your locations' unique login details provided to you by STAT courier

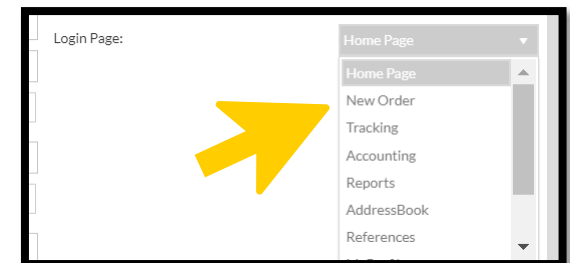
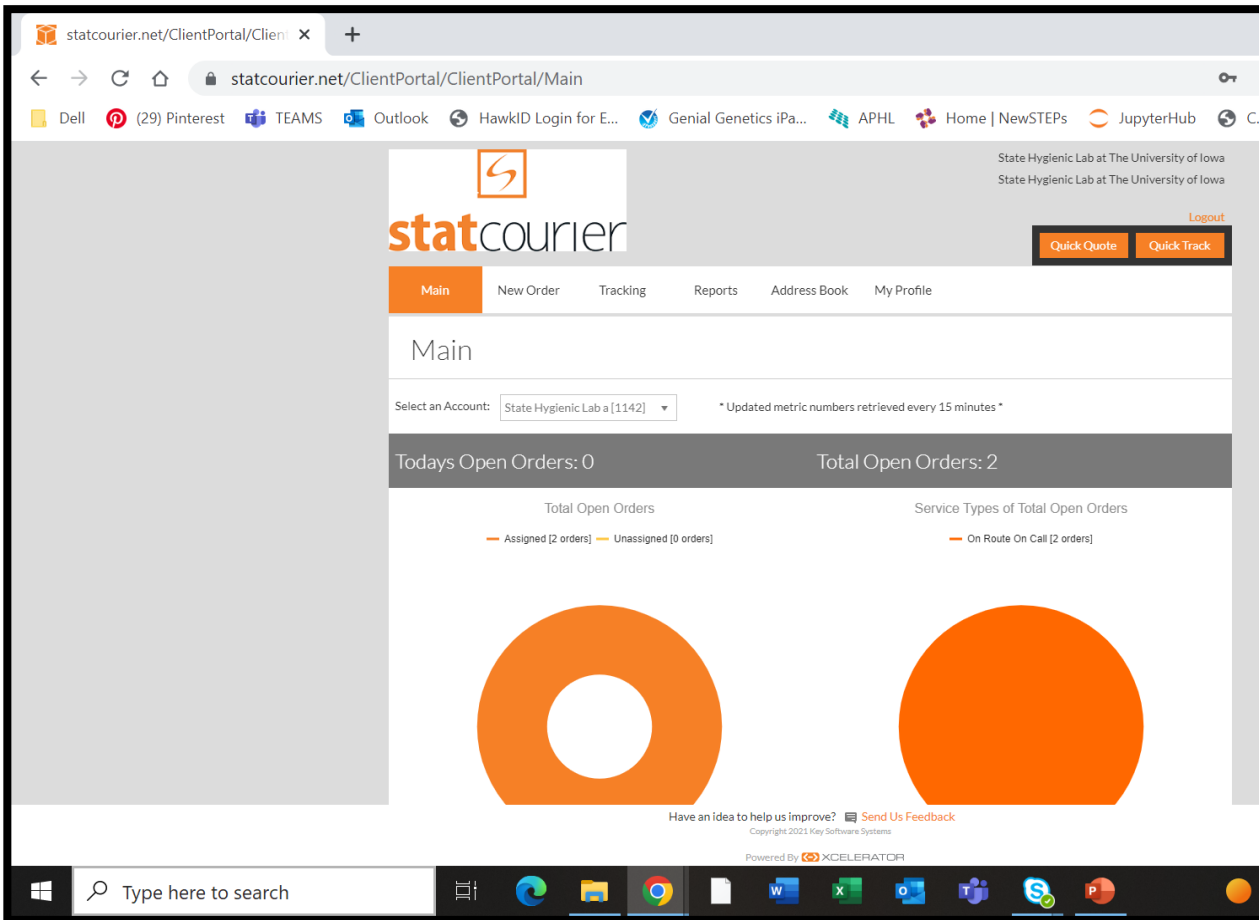
If no login in details are provided by July 26<sup>th</sup> please reach out to [SHL-courier@uiowa.edu](mailto:SHL-courier@uiowa.edu)



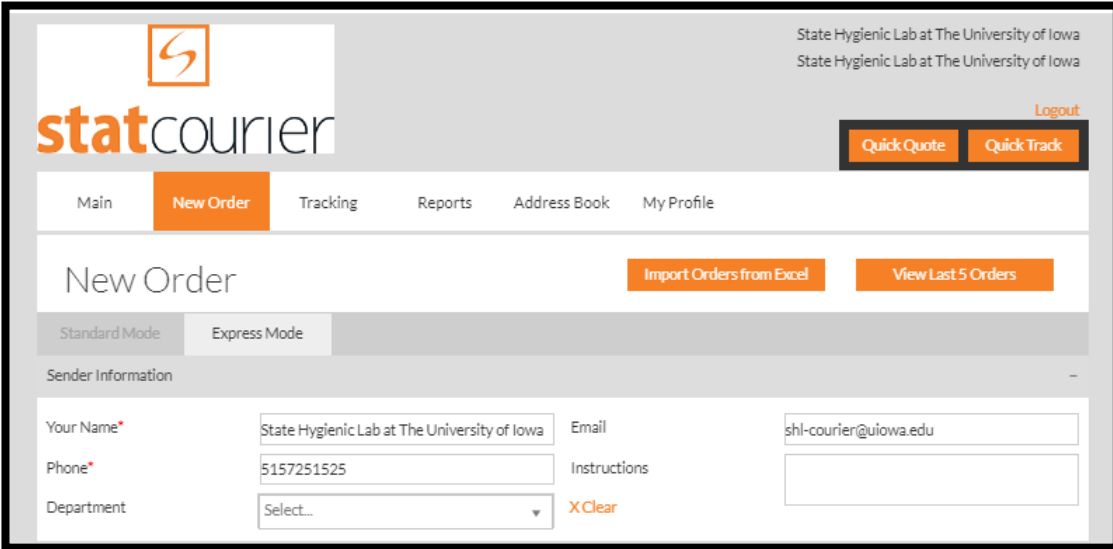
# Main Landing Page- Main Page

Main landing page will automatically be set to display the number of open orders for the day and total open orders.

Main landing page can be changed to automatically start on any tab by changing your preference under the My Profile tab.



# New order- Sender Information



The screenshot shows the 'New Order' page in the STAT Courier system. The user is logged in as 'State Hygienic Lab at The University of Iowa'. The 'New Order' tab is selected in the navigation menu. The 'Sender Information' form is filled out with the following details:

Field	Value
Your Name*	State Hygienic Lab at The University of Iowa
Phone*	5157251525
Department	Select...
Email	shl-courier@uiowa.edu
Instructions	

There are red asterisks (\*) next to the 'Your Name' and 'Phone' fields, indicating they are required. A red asterisk (\*) is also present at the end of the third instruction in the list on the right.

1. Click New Order tab
2. “Your Name” field should auto populate with facility name on account profile
3. Fill in all fields with a red \*

# New order- Pick up & delivery details

Pick Up and Delivery locations can be searched by typing in field boxes or clicking the address book.

- All State Hygienic Laboratory addresses are available in the address book

Contact name on Pick Up address:  
Enter the employee name placing the order

Pickup & Delivery addresses can be saved for future all orders by checking the “Make Default” box below the instructions field.

- **If your facility sends items to more than SHL location it is not recommended to set a default delivery address**

If your facility has special instructions for pickups, please include these the field box.

Pick Up & Delivery

Pick Up Information X Clear Switch Delivery Information X Clear Switch

**Address Book** **Address Book**

Company \* YOUR HOSPITAL NAME HERE Company \* State Hygienic Lab - Ankeny

Contact \* EMPLOYEE NAME HERE Contact \*

Street \* 123 HOSPITAL DR Street \* 2220 Dmacc Blvd

Street2 Street2

City \* CITY NAME City \* Ankeny

State \* IA State \* IA

ZIP Code \* 50023 ZIP Code \* 50023

Phone \* 51572 Phone \*

Email Email

Instructions 1ST FLOOR LAB DOOR Instructions

Pickup location image Delivery location image

Update Address  Make Default  Update Address  Make Default

# New order- Shipment Information

The screenshot shows a 'Shipment Information' form with the following fields and controls:

- RefNo: [Text Input]
- Type of Spec\*: [Text Input] with an hourglass icon (indicated by a yellow arrow).
- RefNo3: [Text Input]
- RefNo4: [Text Input]
- Service Type\*: [Dropdown Menu] (Current selection: On Route On Call)
- Vehicle Type\*: [Dropdown Menu] (Current selection: Car)
- Delivery Type:  One Way Trip
- Pick Up Target From\*: [Date/Time Picker] (07/19/2023 08:02 AM)
- Pick Up Target To\*: [Date/Time Picker] (07/19/2023 08:02 AM)
- Delivery Target From\*: [Date/Time Picker] (07/19/2023 08:02 AM)
- Delivery Target To\*: [Date/Time Picker] (07/19/2023 05:22 PM)
- Weight: [Text Input] (0.00)
- Declared Value(\$): [Text Input] (0)
- Add a number of predefined package types\*: [Text Input] (0) # of Packages
- Add / Edit Packages: [Orange Button]
- Auto Notification: [Dropdown Arrow]
- Sender: [Message Icon], [Envelope Icon], [Bell Icon]
- Pickup: [Message Icon], [Envelope Icon]
- Delivery: [Message Icon], [Envelope Icon]

Select order temperature requirements by clicking hour glass of **“Type of Spec”** field

Ignore fields RefNo, RefNo3 & RefNo4.





# New order- Shipment Information

Find Reference Numbers

Add Existing Reference#

Find Keyword   By Reference#  By Comment

Reference	Comments
Clinical - Ambient	
Clinical - Freezer	
Clinical - Refrigerated	
Newborn Screening - Frozen (Research)	
Newborn Screening- Ambient	
Rabies - Refrigerated	
SHL USE ONLY - Ambient	
SHL USE ONLY - Frozen	
SHL USE ONLY - Refrigerated	

1

Only 1 temperature selection can be selected per order.

Packages requiring different temperatures must be submitted as separate orders



# New order- Shipment Information

RefNo  Weight   
Type of Spec \*  Declared Value(\$)   
RefNo3   
RefNo4   
Service Type \*   
Vehicle Type \*   
Delivery Type  One Way Trip  
Pick Up Target From \*   
Pick Up Target To \*   
Delivery Target From \*   
Delivery Target To \*   
Add a number of predefined package types \*  
**Add / Edit Packages**  # of Packages  
Auto Notification ↓  
Sender   
Pickup   
Delivery

Service Type \*   
Vehicle Type \*   
Delivery Type  One Way Trip

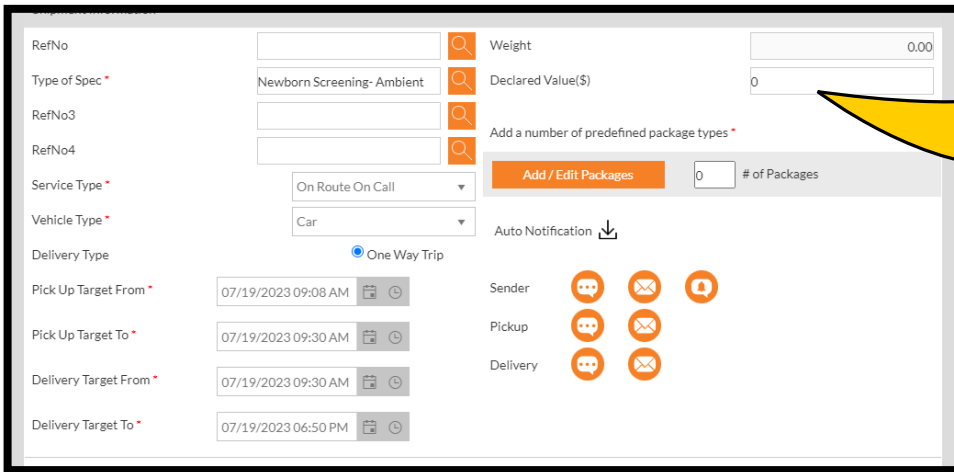
Standard Service Type will always be: **“On Route On Call”**

-Emergency pickups need to contact the SHL by phone for approval

Vehicle Type will always be: **“Car”**

Delivery Type will always be: **“One Way Trip”**

# New order- Shipment Information



RefNo

Type of Spec \*

RefNo3

RefNo4

Service Type \*

Vehicle Type \*

Delivery Type  One Way Trip

Pick Up Target From \*

Pick Up Target To \*

Delivery Target From \*

Delivery Target To \*

Weight

Declared Value(\$)

Add a number of predefined package types \*

# of Packages

Auto Notification

Sender

Pickup

Delivery

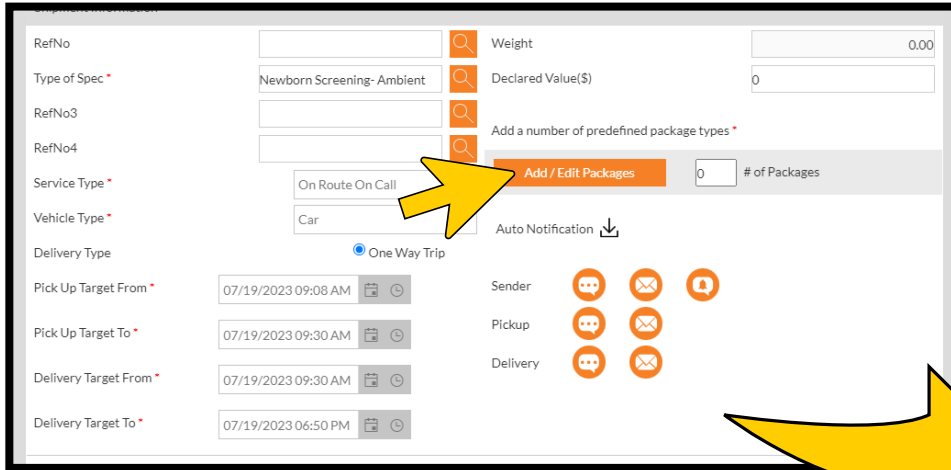


Weight

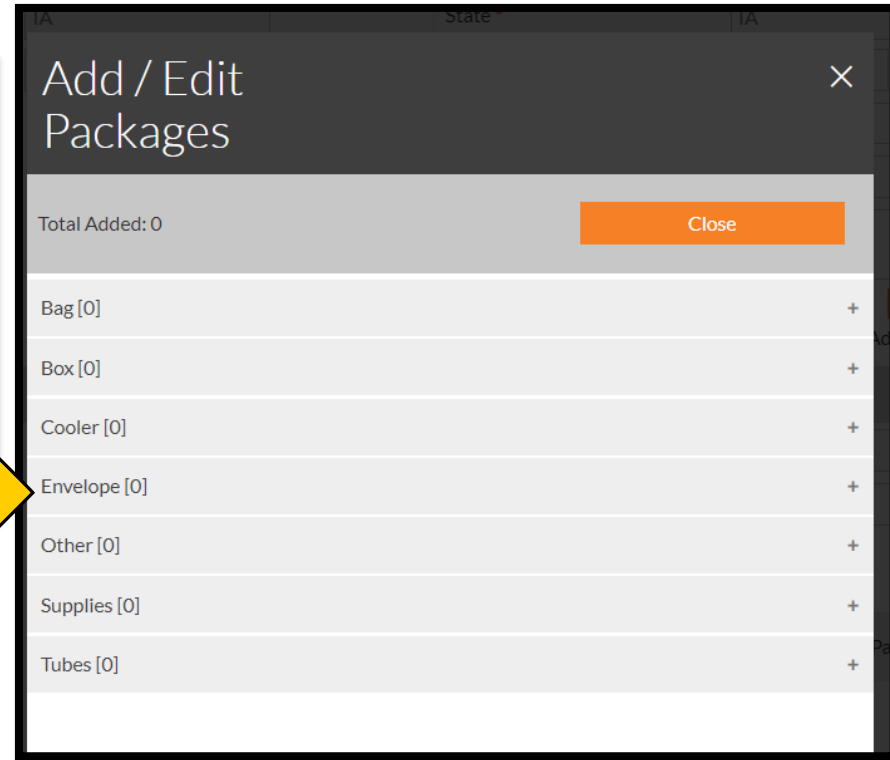
Declared Value(\$)

**“Weight” & “Declared Value (\$)”** fields may be ignored

# New order- Shipment Information



RefNo  Weight   
Type of Spec \*  Declared Value(\$)   
RefNo3   
RefNo4   
Service Type \*  **Add / Edit Packages**  # of Packages  
Vehicle Type \*   
Delivery Type  One Way Trip  
Pick Up Target From \*  Sender     
Pick Up Target To \*  Pickup    
Delivery Target From \*  Delivery    
Delivery Target To \*



IA State IA

## Add / Edit Packages

Total Added: 0 **Close**

- Bag [0] +
- Box [0] +
- Cooler [0] +
- Envelope [0] +
- Other [0] +
- Supplies [0] +
- Tubes [0] +

Click **“Add/Edit Package”**

Select from options of Bag, Box, Cooler, Envelope, Other, Supplies, & Tubes

# New order- Shipment Information

Add / Edit Packages

Total Added: 1 Close

Bag [0] +

Box [0] +

Cooler [0] +

Envelope [1] -

Count  Set Set & Close

[Envelope] Remove

Weight	<input type="text" value="0.00"/>	Reference# 1	<input type="text"/>
Width	<input type="text" value="0.00"/>	Reference# 2	<input type="text" value="5"/>
Length	<input type="text" value="0.00"/>	Reference# 3	<input type="text"/>
Height	<input type="text" value="0.00"/>	Reference# 4	<input type="text"/>

1. Enter the number of packages to be sent in the “**count**” field & click “**Set**”.
  - Reference lines 1-4 will populate for each package included in the count.
  - Ignore Reference lines 1 & 4

2. Enter the number of Specimens enclosed

## Newborn Screening Clients:

Enter the number of specimen cards enclosed in the envelope in **Reference #2**

## Non-Newborn Screening Clients:

Enter the number of specimen enclosed in **Reference#3**

3. Click “**Set & Close**”

Weight, Width, Length & Height fields may be ignored.

# New order- Shipment Information

Pick Up Target From \* 07/19/2023 10:30 AM

Pick Up Target To \* 10:00 AM  
10:30 AM  
11:00 AM  
11:30 AM  
12:00 PM  
12:30 PM  
1:00 PM

Delivery Target From \*

Delivery Target To \*

Grand Total: \$0.00 [Show Details](#)

Select current date & time of order placement from “**Pick UP Target From**” drop downs.

DO NOT CHANGE FIELDS “**Pick UP Target To**”, “**Delivery Target From**”, or “**Delivery Target To**”. These fields auto adjust based on “**Pick Up Target From**” entry

## 10:30 AM cutoff for standard pickups

Requests received after 10:30AM will be serviced as driver routes allow or be reflexed to the following day by STAT’s dispatch team.

**Emergency pickups:** contact IHHS (formerly IDPH) for approval at (515) 242-5935 or toll free (800) 362-2736

**Best Practice Tip:** Placing pickup requests as early as possible allows for more efficient driver routing and more consistent service.

# New order- Shipment Information



OPTIONAL: Senders can choose if they would like receive notification via email, text, or push notifications of the package status.

**Please do not set notifications for Pickup or delivery locations**

### Auto Notification

Text | Email | Push

Enter email addresses for each contact in the delivery chain to be alerted, then set the events that will trigger emails.

Sender Email:  Add Email

Contact List: shl-courier@uiowa.edu

Events
Submittal
Next Stop Pickup
Pickup Proximity
Next Stop Delivery
Delivery Proximity
Driver Assigned
Pickup ETA Changed
Pickup Complete
Delivery ETA Changed
POD Complete

Pickup Email:  Add Email

Contact List:

Events
Submittal
Next Stop Pickup
Pickup Proximity
Next Stop Delivery
Delivery Proximity
Driver Assigned
Pickup ETA Changed
Pickup Complete
Delivery ETA Changed
POD Complete

Delivery Email:  Add Email

Contact List:

Events
Submittal
Next Stop Pickup
Pickup Proximity
Next Stop Delivery
Delivery Proximity
Driver Assigned
Pickup ETA Changed
Pickup Complete
Delivery ETA Changed
POD Complete

Cancel Submit

# New order- Shipment Information

Shipment Information

RefNo	<input type="text"/>	Weight	<input type="text" value="0.00"/>
Type of Spec *	Newborn Screening- Ambient	Declared Value(\$)	<input type="text" value="0"/>
RefNo3	<input type="text"/>	Add a number of predefined package types *	
RefNo4	<input type="text"/>	<input type="button" value="Add / Edit Packages"/>	<input type="text" value="1"/> # of Packages
Service Type *	On Route On Call	Auto Notification ↓	
Vehicle Type *	Car	Sender	
Delivery Type	<input checked="" type="radio"/> One Way Trip	Pickup	
Pick Up Target From *	<input type="text" value="07/19/2023 10:30 AM"/>	Delivery	
Pick Up Target To *	<input type="text" value="07/19/2023 10:30 AM"/>		
Delivery Target From *	<input type="text" value="07/19/2023 10:30 AM"/>		
Delivery Target To *	<input type="text" value="07/19/2023 07:50 PM"/>		

Grand Total: \$0.00 [Show Details](#)

Additional Options (Optional)

Make this a Continuation  
[What's this](#)

Ignore all additional Options and the Grand Total displayed.

Click **“Continue”** when all fields are complete.



# Order Review

Thoroughly review the order for accuracy and click **“Submit Order”** if all is correct.

State Hygienic Lab at The University of Iowa  
State Hygienic Lab at The University of Iowa  
statcourier Logout  
Quick Quote Quick Track

Main New Order Tracking Reports Address Book My Profile

## Order Review

Edit Order Submit Order

Quote Summary

Base Rate:	\$0.00
Total Quote Rate:	\$0.00

Order/TrackingID: Order Not Yet Saved RefNo:

Ordered by: State Hygienic Lab at The University of Iowa Type of Spec: Newborn Screening- Ambient

Department: RefNo3:

Phone: 5157251525 RefNo4:

Email: shi-courier@uiowa.edu

Spec Instr:

Pick Up Information: Delivery Information:

YOUR FACILITY NAME	State Hygienic Lab - Ankeny
123 HOSPITAL DR	2220 Dmacc Blvd
CITY NAME, IA 50023	Ankeny, IA 50023
Contact: EMPLOYEE NAME	Contact:
Email:	Email:
Phone: 5157251525	Phone:
Spec Instr: 1ST FLOOR LAB DOOR	Spec Instr:

Order Details:

Ordered Date:	07/19/2023	Round Trip:	N
Pickup Target From:	07/19/2023 10:30 AM	Delivery Target From:	07/19/2023 10:30 AM
Pickup Target To:	07/19/2023 10:56 AM	Delivery Target To:	07/19/2023 07:50 PM
Service:	On Route On Call	Vehicle:	Car
Pieces:	1	Weight:	0.00
Declared Value (\$):	0		

Inventory Summary:  
0 Inventory Items Added.

Extras Summary:  
0 Extras Added.

Stop Offs Summary:  
0 Stop Offs Added.

Package Details:

Type	Weight	Length	Width	Height	Reference# 1	Reference# 2	Reference# 3	Reference# 4
Envelope	0	0	0	0		5		

Have an idea to help us improve? [Send Us Feedback](#)  
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In this example “Your facility name” is submitting 5 Newborn Screening cards within 1 envelope at Newborn Screening-Ambient conditions to the State Hygienic Lab- Ankeny.

# Order Review

State Hygienic Lab at The University of Iowa  
State Hygienic Lab at The University of Iowa

statcourier

Logout

Quick Quote Quick Track

Main New Order Tracking Reports Address Book My Profile

## Order Review

**New Order Created:**  
OrderTrackingID#: 85.071923

If you have any questions please call: 636-561-2518

Print Labels

### Quote Summary

Base Rate:	\$0.00
Total Quote Rate:	\$0.00

OrderTrackingID:	85.071923	RefNo:	
Ordered by:	State Hygienic Lab at The University of Iowa	Type of Spec:	Newborn Screening- Ambient
Department:		RefNo3:	
Phone:	5157251525	RefNo4:	
Email:	shl-courier@uiowa.edu		
Spec Instr:			

<b>Pick Up Information:</b>	<b>Delivery Information:</b>
YOUR FACILITY NAME	State Hygienic Lab - Ankeny
123 HOSPITAL DR	2220 Dmacc Blvd
CITY NAME, IA 50023	Ankeny, IA 50023
Contact:	EMPLOYEE NAME Contact:
Email:	Email:
Phone:	5157251525 Phone:
Spec Instr:	1ST FLOOR LAB DOOR Spec Instr:

### Order Details:

Ordered Date:	07/19/2023	Round Trip:	N
Pickup Target From:	07/19/2023 10:30 AM	Delivery Target From:	07/19/2023 10:30 AM
Pickup Target To:	07/19/2023 10:56 AM	Delivery Target To:	07/19/2023 07:50 PM
Service:	On Route On Call	Vehicle:	Car
Pieces:	1	Weight:	0.00
Declared Value (\$):	0		

### Inventory Summary:

0 Inventory Items Added.

### Extras Summary:

0 Extras Added.

### Stop Offs Summary:

0 Stop Offs Added.

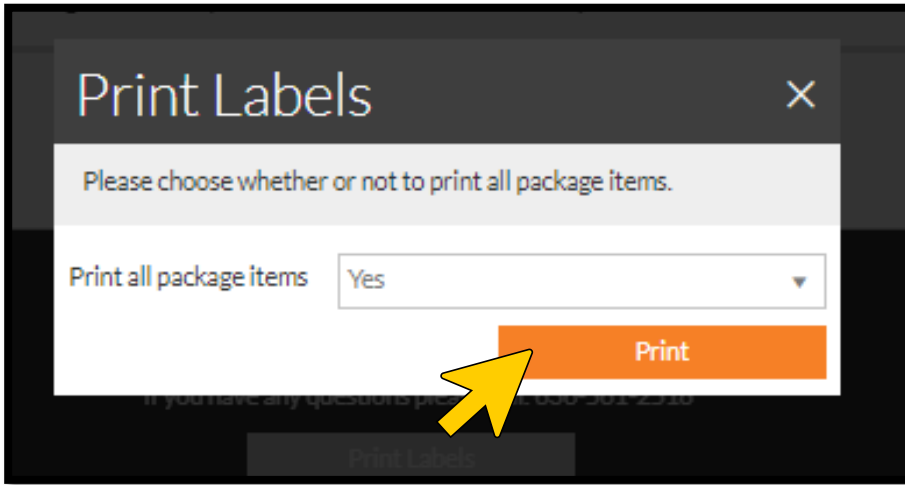
### Package Details:

Type	Weight	Length	Width	Height	Reference# 1	Reference# 2	Reference# 3	Reference# 4
Envelope	0	0	0	0		5		

Have an idea to help us improve? [Send Us Feedback](#)  
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Order has now been placed!  
Tracking Number is shown at top.  
Click **“Print Labels”**

# Print Labels




Shipment Label - STAT Courier Service, Inc. - Google Chrome

statcourier.net/Order/Tools/OrderLabel.aspx?IsOnline=



OrderTrackingID: 85.071923



PackageRefNo: A3100346

OrderTrackingID	85.071923	RefNo	
Ordered By	State Hygienic Lab at The University of Iowa	Type of Spec	Newborn Screening- Ambient
Phone	5157251525	RefNo3	
Round-Trip	N	RefNo4	
Spec Instr		Pkg. details	[Envelope] RefNo: [A3100346]
Order Date	07/19/2023 [11:16]	Weight	0.00 lbs. DIM: [ 0.00 x 0.00 x 0.00 ]
Pickup Date	07/19/2023 10:30 - 07/19/2023 10:56	Service	On Route On Call
Delivery Date		Vehicle	Car

Pickup	Delivery
<b>YOUR FACILITY NAME</b> 123 HOSPITAL DR CITY NAME, IA 50023 Contact: EMPLOYEE NAME Phone: 5157251525 Spec Instr: 1ST FLOOR LAB DOOR	<b>State Hygienic Lab - Ankeny</b> 2220 Dmacc Blvd Ankeny, IA 50023 Contact: _____ Phone: _____ Spec Instr: _____
Delivery Signature X. _____	Time _____ Driver# _____ Pickup Time _____
Roundtrip Signature X. _____	Time _____ Name _____

STAT Courier Service, Inc.  
636-561-2518

Pop Up will ask to print all package item- select yes.

Attach labels to all packages in the order.

# Tracking

statcourier

Quick Quote Quick Track Logout

Main New Order Tracking Reports Address Book My Profile

Tracking Choose Display GPS Track Current Orders

Hide Search Options ▾

OrderTrackingID#:  Vehicle Type: \*

Status: \*All ▾

RefNo:  (Pickup Date) From:

Type of Spec:  (Pickup Date) To:

Package Type: \*

Service Type: \*

(Delivery Date) From:

(Delivery Date) To:

(Order Submitted Date) From: 7/19/2023

(Order Submitted Date) To: 7/19/2023

Show Advanced Options ▸

Expand Grid Select All Print Labels Show Results

All Next Stops Are Highlighted in Yellow

Export to Excel

Drop Columns Here for Expanded View

Select	OrderID	Status	RefNo	Type of Spec	Ordered By	Service
<input type="checkbox"/>	85.071923	Scheduled		Newborn Screening- Ambient	State Hygienic Lab at The University of Iowa	On Route On Call

Total

100 Items per page 1 - 1 of 1 Items

Have an idea to help us improve? Send Us Feedback

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Once an order has been placed orders may be tracked.

Filtering is available by:

- Tracking number
- Package type
- Service type
- Vehicle type
- Order submission date

Set desired filters and click **“Show Results”**

# Tracking order status

Order 85.071923

statcourier

Target Pickup  
Wednesday  
19 Jul 2023 by: 10:56AM

Scheduled Driver Assigned Pickup Complete Delivery Complete

Print Single Label Print Order Print Friendly

[Select Document] view download delete Attach File

Location	Time	Time Zone	Details
	7/19/2023 11:16:35 AM	CST	Shipment information received

OrderTrackingID: 85.071923 RefNo

Ordered by: State Hygienic Lab at The University of Iowa Type of Spec Newborn Screening- Ambient

Department: RefNo3

Phone: 5157251525 RefNo4

Email: shi-courier@uiowa.edu

Special Instructions:

Pick Up Information:	Delivery Information:
YOUR FACILITY NAME	State Hygienic Lab - Ankeny
123 HOSPITAL DR	2220 Dmacc Blvd
CITY NAME, IA 50023	Ankeny, IA 50023

If labels were forgotten to be printed, they may be printed by selecting the order in sample tracking

Order status (i.e.- scheduled, driver assigned, pick up complete, delivery complete) can be reviewed on the tracking page.

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**Congratulations you have  
completed a pickup request!**

# Special access requirements?

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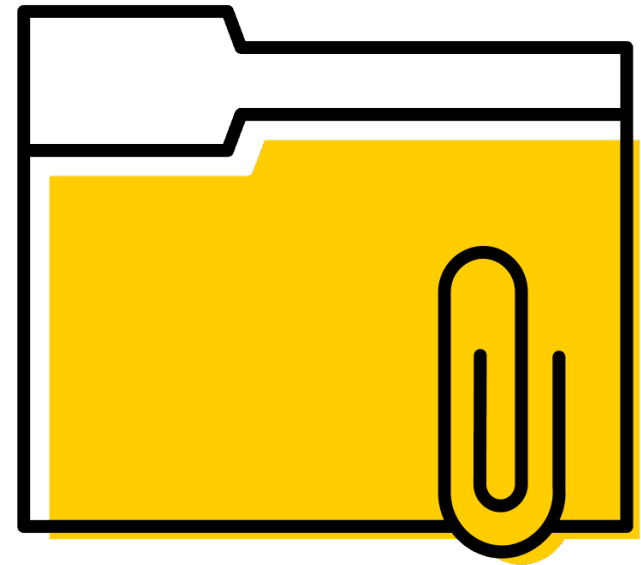
- If your location requires special instructions for access to the building please reach out to STAT courier so that these instructions can be added to your profile
  - (i.e. use this door, or obtaining a key card)

# Resource tools

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A PDF walk through guide of the ordering process & recording of the webinar are available at the State Hygienic website.

<http://www.shl.uiowa.edu/index.xml>



July 18<sup>th</sup>, 2023 Webinar video:

<https://uicapture.hosted.panopto.com/Panopto/Pages/Viewer.aspx?id=3f5eb61a-7a6b-43d9-aa8f-b043012b7ae6>



# STAT Courier Contact Information

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**Account Number:** 1142

**Website:** <https://stat-courier.com>

**Customer Service (Available 24/7):**

**Direct Line:** 636-561-2518

**Toll Free:** 888-592-7828

**Email:** [dispatch@stat-courier.com](mailto:dispatch@stat-courier.com)

State Hygenic Laboratory- STAT Courier Self Walk-Through Guide

# Questions?

## Please email: [shl-courier@uiowa.edu](mailto:shl-courier@uiowa.edu)

→ [uiowa.edu](http://uiowa.edu)



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Coralville, IA 52241-4721  
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(800)421-4692  
(319)335-4555 (fax)



DMACC Campus  
2220 S. Ankeny Blvd  
Ankeny, IA 50023-9093  
(515)725-1600  
(515)725-1642 (fax)



1838 Highway 86  
Milford, IA 51351-7267  
(712)337-3669 ext. 6  
(712)337-0227 (fax)

**IOWA**

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**Thank you**

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